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Sheet		of	4
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**Complete if Known**

Application Number	10/673,679
Filing Date	September
First Named Inventor	Mark Petta
Art Unit	2655
Examiner Name	Not Known
Attorney Docket Number	PAT-008A

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## U. S. PATENT DOCUMENTS

U. S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
/AA/	B	US- 6094476	07-25-2000	Peter Hunt	cited in parent
	C	US- 6049602	04-11-2000	Mark Jeffrey Foladare	cited in parent
	D	US- 6119084	09-12-2000	Tracy Roberts	cited in parent
	E	US- 6266640	07-24-2001	Laurence J. Fromm	cited in parent
	F	US- 3752904	08-14-1973	Nelson J. Waterbury	cited in parent
	G	US- 4752676	06-21-1998	Eugene Leonard	cited in parent
	H	US- 4993068	01-12-1991	Gerald V. Piosenka	cited in parent
	I	US- 5153918	10-06-1992	Gregory Tuai	cited in parent
	J	US- 5412727	05-02-1995	Jerome Drexler	cited in parent
	K	US- 5513250	04-30-1996	Alex McAllister	cited in parent
	L	US- 5581630	12-03-1996	Walter C. Bonneau	cited in parent
	M	US- 5638430	01-10-1997	Steven J. Hogan	cited in parent
	N	US- 5862325	01-19-1999	Drummond Shattuck Reed	cited in parent
	O	US- 5884262	03-16-1999	Laird H. Wise	cited in parent
	P	US- 5903225	05-11-1999	John C. Schmitt	cited in parent.
	Q	US- 5915001	06-22-1999	Premkumar V. Uppaluru	cited in parent
	R	US- 5987155	11-16-1999	Christopher S. Dunn	cited in parent
	S	US- 6011858	01-04-2000	Michael J. Stock	cited in parent
/AA/	T	US- RE36,580	01-22-2000	Charles A. Bogosian	cited in parent

## FOREIGN PATENT DOCUMENTS

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/Abul Azad/

**Date :**  
**Considered**

04/01/2007

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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Sheet	2	of	4
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**Complete if Known**

Application Number	10/673,679
Filing Date	September 29, 2003
First Named Inventor	Mark Pettay
Art Unit	2655
Examiner Name	Not Known
Attorney Docket Number	PAT-008A

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		<b>Number-Kind Code<sup>2</sup> (if known)</b>			
/AA/	U	US- 6038334	03-14-2000	Laurence Hamid	cited in parent
	V	US- 6084967	07-04-2000	Paul Roy Kennedy	cited in parent
	W	US- 6091835	07-18-2000	Christopher P.K. Smithies	cited in parent
	X	US- 6092192	07-18-2000	Dimitri Kanevsky	cited in parent
	Y	US- 6149056	11-21-2000	Michael C. Stinson	cited in parent
	Z	US- 6167517	12-26-2000	Gary Gilchrist	cited in parent
↓	AA	US- 5940476	08-17-1999	Sanford J. Morganstein	
	AB	US- 5414755	05-09-1995	Lawrence G. Bahler	
/AA/	AC	US- 5623539	04-22-1997	Charles S. Bassenyemukasa	
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**FOREIGN PATENT DOCUMENTS**

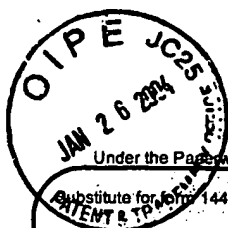
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Examiner Signature	/Abul Azad/	Date Considered	04/01/2007
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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Sheet

3

of

4

### Complete if Known

Application Number 10/673,679

Filing Date September 29, 2003

First Named Inventor Mark Pettay

Art Unit 2655

Examiner Name Not Known

Attorney Docket Number PAT-008A

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### NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
/AA/	AD	VoicePrint Security for Credit Cards, IBM Technical Disclosure Bulletin, 01-1994, pgs. 189-190, vol. 37, publication number 2B. (cited in parent)	
	AE	PriceInteractive Launches Most Reliable Anti-Slamming Service New Enhanced Third Party Verification (TM) Solutions Cut Carrier Costs By More Than Half, PR Newsire via NewsEdge Corporation, 07-01-1999. (cited in parent)	
	AF	Fast Talk Communications, Fast-Talk and VorTecs Join Forces to Unveil New Quality Management Solution, Press Release, www.fast-talk.com, 10-24-2001.	
	AG	CMP MEDIA, SER Acquires VorTecs, Move Adds CTI and Speech Rec to SER's Outbound Capabilities, www.cconvergence.ocm, 03-27-2003.	
	AH	CMP MEDIA, Enhanced Quality Monitoring Tools, VorTecs Has Integrated Fast-Talk's Phonetic Search Engine Into its Spot It! and Mine It! Software Applications, www.cconvergence.com, 11-12-2002.	
	AI	ROY TWERSKY, How Speech Analytics Solutions Help Telemarketers and Contact Centers, www.utopy.com, 08-11-2003.	
	AJ	HILL, KIMBERLY, Autonomy Digs Into Contact-Center Market, www.crmdaily.com, 05-20-2003.	
	AK	VOICELOG, VoiceLog Announces Web Interface for Verification Retrievals and Audio Playback, Press Release, www.voicelog.com.	
↓	AL	VOICELOG, VoiceLog Announces Dual Channel Recording New System Enhances Fraud Protection for Third Party Verification, Press Release, www.voicelog.com, 01-04-2000.	
/AA/	AM	VOICELOG, VoiceLog Goes To the End of the Earth to Review Third Party Verification, Press Release, www.voicelog.com, 02-29-2000.	

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**Attorney Docket Number**

PAT-008A

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**VOICELOG, VoiceLog Announces "Pay As You Go" Call Logging, Press Release, [www.voicelog.com](http://www.voicelog.com), 06-26-2003.**

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Sheet 1 of 1

Application Number	10/673,679
Filing Date	September 29, 2003
First Named Inventor	Mark Pettay
Art Unit	2655
Examiner Name	Not Known
Attorney Docket Number	PAT-008A

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Signature**

/Abul Azad/

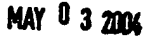
**Date Considered**

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Sheet 1

of 1

Application Number	10/673,679
Filing Date	September 29, 2003
First Named Inventor	Mark J. Pettay
Art Unit	2655
Examiner Name	Not Known
Attorney Docket Number	PAT-008A

**Complete if Known**[illegible][illegible]

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Signature**

/Abul Azad/

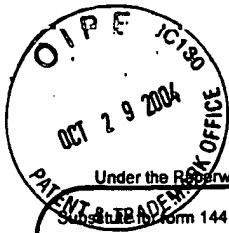
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		First Named Inventor	Mark Pettay		
		Art Unit	2655		
		Examiner Name	Not Known		
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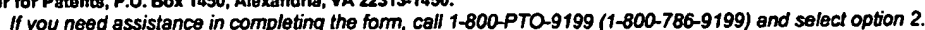
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Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
/AA/	34	MCKAY, JASON P., Cyber Calling Cards, www.commweb.com, 01/22/2001.	
/AA/	35	NICE SYSTEMS, NiceLog, www.nice.com, 2001.	
/AA/	36	WITNESS SYSTEMS, Witness Systems Helps Improve Customer Service for Contact Centers Deploying Thin Client Architectures, Press Release, 03/06/2001.	

Examiner Signature	/Abul Azad/	Date Considered	04/01/2007
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First Named Inventor	Mark J. Pettay
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/AA/	42	WO 2001/52510	07-19-2001	Blair		

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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Sheet 1 of 1

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Application Number	10/673,879
Filing Date	September 29, 2003
First Named Inventor	Mark J Pettay
Art Unit	2655
Examiner Name	Not Known
Attorney Docket Number	PAT-008A

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init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
/AA/	1	6868154	2005-03-15	Stuart			
/AA/	2	6167255	2000-12-26	Kennedy, III			

### Signature

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